

BROADBAND FACTS

Wilkes Telephone Membership

Copper Internet Plan 20M/1.5M

Copper Broadband Consumer Disclosure

Monthly Price

\$55

This monthly price is not an introductory rate. This monthly price does not require a contract.

Additional Charges & Terms

Provider Monthly Fees

Recovery Fee **\$5**

One-time Fees at the Time of Purchase

Installation Fee **up to \$199**

Deposit **Based on Credit Score**

Early Termination Fee **up to \$199**

Government Taxes **Varies by Location**

Discounts & Bundles

[Click Here](#) for available billing discounts and pricing options for broadband service bundled with other services like phone and use of your own equipment such as modems and routers. Promotional offers may vary. Any promotional offer accepted may require a contract.

Affordable Connectivity Program (ACP)

The ACP program is a government program to help lower the monthly cost of internet service. To learn more about the ACP, including to find out whether you qualify, visit [GetInternet.gov](https://www.getinternet.gov).

Participates in the ACP **Yes**

Speeds Provided with Plan

Typical Download Speed **20M**

Typical Upload Speed **1.5M**

Typical Latency **20-35 ms**

Data Included with Monthly Price **Unlimited**

Charges for Additional Data Usage **\$0/GB**

Network Management

[Read Our Policy](#)

Privacy

[Read Our Policy](#)

Customer Service

Contact Us: 844-238-0131 | [myriverstreet.net](https://www.myriverstreet.net)

Learn more about the terms used on this label by visiting the Federal Communications Commission's Consumer Resource Center. [FCC.gov/consumers](https://www.fcc.gov/consumers)

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